

# Download Procedures

# 4

## Full Download Procedure

A download of the Tranz 330 terminal takes approximately 10 minutes to complete. Before a terminal can receive a download, you must prepare it to accept the download by performing the following steps.

When keying in the password, asterisks will appear on display.

If the terminal does not have its own phone line, instruct the merchant to hang up before pressing [ENTER].

Step	Display	Action	Key(s)
1	IDLE PROMPT	Press:	[ENTER]
2	FUNCTION?	Press:	[8]
3	PASSWORD?	Key:	[Z] [6] [6] [8] [3] [1]
4	*****?	Press:	[ENTER]
5	STORE WHAT?	Key:	[0] [0] [0]
6	000=	Key:	Download Ph #
7	000=1800XXXXXXXX	Press:	[ENTER]
8	STORE WHAT?	Key:	[0] [0] [1]
9	001=	Key:	Download Name
10	001=XXXXXXXXXX	Press:	[ENTER]
11	STORE WHAT?	Key:	[0] [1] [9]
12	019=	Key:	Application Name
13	019=XXXXXXXXXX	Press:	[ENTER]
14	STORE WHAT?	Press:	[CLEAR]
15	IDLE PROMPT	Press:	[ENTER]
16	FUNCTION?	Press:	[0]
17	DOWNLOAD?	Press:	[ENTER]
18	DWNLD SPD?	Press:	[2]
19	2	Press:	[ENTER]
20	*-----	Downloading	
21	DOWNLOAD DONE	Press:	[CLEAR]

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## Key Functions:

The following are the keys on the PNS Tranz 330 TT3422R Retail application.

Key	Transaction Type
[1]	Sale
[2]	Authorization Only
[4]	Prior Authorized Sale
[6]	Debit
[7]	Check Service
[9]	Deposit
[ENTER] [1]	Return
[ENTER] [2]	Adjustment
[ENTER] [3]	Local Batch Review / Batch Reports
[ENTER] [4]	Clear Batch
[ENTER] [6]	Review/Reprint Transactions
[ENTER] [7]	Recall What?
[ENTER] [8]	Store What?
[ENTER] [9]	Terminal Set Up


# Terminal Set Up Mode

To access and make changes in the terminal set up mode, please use the following steps.

## Access Initial Set Up Functions


Step	Display	Action	Key(s)
1	IDLE PROMPT	Press:	[ENTER]
2	FUNCTION?	Press:	[9]
3	ENTER MGMT PSWRD	Key:	MANAGEMENT PASSWORD
4	*****	Press:	[ENTER]
5	ENTER 0,1,3,6 OR 9	Press:	APPROPRIATE KEY

## Key 0 - AMEX/Discover Split Dial

 The AMEX primary auth number is 1-800-874-0421. The secondary auth number is 1-800-228-1082. The AMEX SE # is UD followed by the AMEX merchant number. The defaults for these fields are left blank because the Paymentech standard is to not split dial this card type.

Step	Display	Action	Key(s)
1	IDLE PROMPT	Press:	[ENTER]
2	FUNCTION?	Press:	[9]
3	ENTER MGMT PSWRD	Key:	MANAGEMENT PASSWORD
4	*****	Press:	[ENTER]
5	ENTER 0,1,3,6 OR 9	Press:	[0]
6	0	Press:	[ENTER]
7	AX SPLIT DIAL =	Press:	[ENTER]
8	0=ON 1=OFF	Key:	[0] = ON [1] = OFF
9	AX PRI# =	Press:	[ENTER]
10	ENTER NEW VALUE	Key:	AMEX PRIMARY AUTH PHONE NUMBER
11	AX SEC # =	Press:	[ENTER]
12	ENTER NEW VALUE	Key:	AMEX SECONDARY AUTH PHONE NUMBER
13	AX SE # =	Press:	[ENTER]
14	ENTER NEW VALUE	Key:	AMEX SE NUMBER AS UD+10-DIGIT SE NUMBER

## Key 0 - AMEX/Discover Split Dial (Continued)

 The Discover primary auth number is 1-800-327-2884. The secondary auth number is 1-800-428-2884. The Discover Merchant ID is determined by Discover. The defaults for these fields are left blank because the Paymentech standard is to not split dial this card type.

Step	Display	Action	Key(s)
15	DS SPLIT DIAL =	Press:	[ENTER]
16	0=ON 1=OFF	Key	[0] = ON [1] = OFF
17	DS PRI# =	Press:	[ENTER]
18	ENTER NEW VALUE	Key:	DISCOVER PRIMARY AUTH PHONE NUMBER
19	DS SEC # =	Press:	[ENTER]
20	ENTER NEW VALUE	Key:	DISCOVER SECONDARY AUTH PHONE NUMBER
21	DS MERCH ID =	Press:	[ENTER]
22	ENTER NEW VALUE	Key:	DISCOVER MERCHANT ID
23	ENTER 0,1,3,6 OR 9	Press:	[CLEAR]

## Key 1 - Printers/Headers/Footers

Step	Display	Action	Key(s)
1	IDLE PROMPT	Press:	[ENTER]
2	FUNCTION?	Press:	[9]
3	ENTER MGMT PSWRD	Key:	MANAGEMENT PASSWORD
4	*****	Press:	[ENTER]
5	ENTER 0,1,3,6 OR 9	Press:	[1]
6	1	Press:	[ENTER]
7	PRINTER =	Press:	[ENTER]
8	0=ON 1=OFF	Key:	[0] = ON [1] = OFF
9	HEADER 1 =	Press:	[ENTER]
10	ENTER NEW VALUE	Key:	MERCHANT NUMBER
11	HEADER 2 =	Press:	[ENTER]
12	ENTER NEW VALUE	Key:	MERCHANT NAME
13	HEADER 3 =	Press :	[ENTER]
14	ENTER NEW VALUE	Key:	MERCHANT ADDRESS
15	HEADER 4 =	Press :	[ENTER]
16	ENTER NEW VALUE	Key:	MERCHANT CITY, ST, ZIP
17	HEADER 5 =	Press:	[ENTER]

## Key 1 - Printers/Headers/Footers (Continued)

Step	Display	Action	Key(s)
18	ENTER NEW VALUE	Key:	MERCHANT PHONE #
19	HEADER 6 =	Press:	[ENTER]
20	ENTER NEW VALUE	Key:	HEADER INFORMATION
21	DISCLM 1 =	Press:	ENTER
22	ENTER NEW VALUE	Key:	DISCLAIMER LINE 1
23	DISCLM 2 =	Press:	[ENTER]
24	ENTER NEW VALUE	Key:	DISCLAIMER LINE 2
25	DISCLM 3 =	Press:	[ENTER]
26	ENTER NEW VAULE	Key:	DISCLAIMER LINE 3
27	FOOTER 1 =	Press:	[ENTER]
28	ENTER NEW VALUE	Key:	FOOTER INFORMATION
29	FOOTER 2 =	Press:	[ENTER]
30	ENTER NEW VALUE	Key:	FOOTER INFORMATION
31	TRAILER 1 =	Press:	[ENTER]
32	ENTER NEW VALUE	Key:	TRAILER INFORMATION
33	ENTER 0,1,3,6 OR 9	Press:	[CLEAR]

## Key 3 - Phone Numbers

Step	Display	Action	Key(s)
1	IDLE PROMPT	Press:	[ENTER]
2	FUNCTION?	Press:	[9]
3	ENTER MGMT PSWRD	Key:	MANAGEMENT PASSWORD
4	*****	Press:	[ENTER]
5	ENTER 0,1,3,6 OR 9	Press:	[3]
6	3	Press:	[ENTER]
7	SELECT BAUD =	Press:	[ENTER]
8	0=1200 1=300	Key:	[0] = 1200 [1] = 300
9	AUTH PH PREFIX =	Press:	[ENTER]
10	ENTER NEW VALUE	Key:	ACCESS CODE FOR AUTH PHONE NUMBERS
11	DEP PH PREFIX =	Press:	[ENTER]



The access code has to be manually added to the phone numbers in locations 700 and 701.

### Key 3 - Phone Numbers (Continued)

Step	Display	Action	Key(s)
12	ENTER NEW VALUE	Key:	ACCESS CODE FOR DEPOSIT PHONE NUMBERS
13	PNS AUTH PRI # =	Press:	[ENTER]
14	ENTER NEW VALUE	Key:	PNS PRIMARY AUTH PHONE NUMBER
15	PNS AUTH SEC # =	Press:	[ENTER]
16	ENTER NEW VALUE	Key:	PNS SECONDARY AUTH PHONE NUMBER
17	PNS DEP PRI # =	Press:	[ENTER]
18	ENTER NEW VALUE	Key:	PNS PRIMARY DEPOSIT PHONE NUMBER
19	PNS DEP SEC # =	Press:	[ENTER]
20	ENTER NEW VALUE	Key:	PNS SECONDARY DEPOSIT PHONE NUMBER
21	MERCH # = #####	Press:	[ENTER]
22	CLIENT# =	Press:	[ENTER]
23	ENTER NEW VALUE	Key:	4-DIGIT CLIENT NUMBER
24	MERCH# =	Press:	[ENTER]
25	ENTER NEW VALUE	Key:	12-DIGIT PNS MERCHANT NUMBER
26	TERM# =	Press:	[ENTER]
27	ENTER NEW VALUE	Key:	3-DIGIT TERMINAL ID NUMBER
28	ENTER 0,1,3,6 OR 9	Press:	[CLEAR]


The merchant number cannot be changed in an open batch.


### Key 6 - Debit Set Up

Step	Display	Action	Key(s)
1	IDLE PROMPT	Press:	[ENTER]
2	FUNCTION?	Press:	[9]
3	ENTER MGMT PSWRD	Key:	MANAGEMENT PASSWORD
4	*****	Press:	[ENTER]
5	ENTER 0,1,3,6 OR 9	Press:	[6]
6	6	Press:	[ENTER]
7	PINPAD TYPE =	Press:	[ENTER]
8	0=NO 1=101/1000 2=201/2000	Press:	[0] = NO PIN PAD [1] = 101/1000 [2] = 201/2000
9	PIN PAD PRMPT =	Press:	[ENTER]

An error message will display if this is a Track 1 terminal and the selection was 1000. The keypad will be locked while the pin pad tests the style. Display will follow.

## Key 6 - Debit Set Up (Continued)

 The terminal will verify that the attached pin pad matches the style chosen.

 Debit Return Password prompt will only appear if Debit Return is turned on.

Step	Display	Action	Key(s)
10	ENTER NEW VALUE	Key:	PIN PAD IDLE PROMPT
11	PIN PAD STYLE =	Press:	[ENTER]
12	0=MASTER SESSION 1=DUKPT	Key:	[0] = MASTER SESSION [1] = DUKPT
13	CASHBACK =	Press:	[ENTER]
14	0=ON 1=OFF	Press:	[0] = ON [1] = OFF
15	CASHBACK LMT =	Press:	[ENTER]
16	ENTER AMOUNT =	Key:	MAXIMUM CASHBACK AMOUNT
17	DB RTN ACCESS =	Press:	[ENTER]
18	0=ON 1=OFF	Press:	[0] = ON [1] = OFF
19	DB RTN PSWD	Press:	[ENTER]
20	0=NO 1=SUP 2=MGT	Key:	[0] = NO PASSWORD [1] = SUPERVISOR PASSWORD [2] = MANAGEMENT PASSWORD
21	ENTER 0,1,3,6 OR 9	Press:	[CLEAR]

## Key 9 – Keys On/Off, Password Protection

Step	Display	Action	Key(s)
1	IDLE PROMPT	Press:	[ENTER]
2	FUNCTION?	Press:	[9]
3	ENTER MGMT PSWRD	Key:	MANAGEMENT PASSWORD
4	*****	Press:	[ENTER]
5	ENTER 0,1,3,6, or 9	Press:	[9]
6	9	Press:	[ENTER]
7	ENTER TRAN KEY	Press:	TRANSACTION KEY TO BE EDITED AND PRESS [ENTER]
8	TRAN # ACCESS = [# = Key Chosen]	Press:	[ENTER]
9	0=ON 1=OFF	Press:	[0] = KEY CHOSEN IS ON [1] = KEY CHOSEN IS OFF
10	TRAN # PRINT =	Press:	[ENTER]
11	0=ON 1=OFF	press:	[0] = TRANSACTION WILL PRINT A RECEIPT [1] = TRANSACTION WILL NOT PRINT A RECEIPT
12	TRAN # PSWD =	Press:	[ENTER]

## Key 9 – Keys On/Off, Password Protection (Continued)

Step	Display	Action	Key(s)
13	0=NO 1=SUP 2=MGT	Press:	[0] = NO PASSWORD REQUIRED [1] = SUPERVISOR PASSWORD REQUIRED [2] = MANAGEMENT PASSWORD REQUIRED
14	ENTER TRAN KEY	Press:	PRESS ANOTHER TRANSACTION KEY OR [CLEAR] TO END. PRESS [ENTER] TO EDIT THE FUNCTION KEYS.
15	ENTER FUNC KEY	Press:	FUNCTION KEY TO BE EDITED AND PRESS [ENTER].
16	FUNC # ACCESS = [# = Key Chosen]	Press:	[ENTER]
17	0=ON 1=OFF	Key:	[0] = KEY CHOSEN IS ON [1] = KEY CHOSEN IS OFF
18	FUNC # PRINT = [# = Key Chosen]	Press:	[ENTER]
19	0=ON 1=OFF	Key:	[0] = TRANSACTION WILL PRINT A RECEIPT [1] = TRANSACTION WILL NOT PRINT A RECEIPT
20	FUNC # PSWD = [# = Key Chosen]	Press:	[ENTER]
21	0=NO 1=SUP 2=MGT	Key:	[0] = NO PASSWORD REQUIRED [1] = SUPERVISOR PASSWORD REQUIRED [2] = MANAGEMENT PASSWORD REQUIRED
22	ENTER FUNC KEY	Press:	PRESS ANOTHER FUNCTION KEY OR [CLEAR] TO END. PRESS [ENTER] TO EDIT THE MANAGEMENT PASSWORD.
23	MGMT PSWD =	Press:	[ENTER]
24	ENTER NEW VALUE	Key:	MANAGEMENT PASSWORD
25	ENTER 0,1,3,6,OR 9	Press:	[CLEAR]